

August 2002

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission (FCC)
445 12th Street SW, TW-A325
Washington, DC 20554

Re: Ultratec's Petition on CapTel - Docket 98- 67

As a person who is profoundly deaf, I am sending these comments to support Ultratec's petition to the FCC on the offering of CapTel service. I would like the opportunity to experience CapTel calls.

I learned about the Cap Tel through Ultratec's website. As a mother of two young children, I feel it would benefit me. I have used the old TTY but would like to be able to communicate through the Cap Tel for emergency calls, appointments and home business calls.

In closing, CapTel should be recognized by the FCC as a reimbursable TRS service.

Sincerely,

Mrs. Helene Charles
515 East Carefree Hwy. #316
Phoenix, AZ 85085
Email address: 24me@mindspring.com